

## DUPONT™ CORIAN® SOLID SURFACE COMMERCIAL 10-YEAR PRODUCT WARRANTY

With your new Corian® surface comes the quality assurance provided by the 10-Year Limited Product Warranty (the “Warranty”).

The Warranty is offered to you by DuPont™ (Australia) PTY Limited of Level 3, 7 Eden Park Drive, Macquarie Park NSW 2113 Australia. Phone Contact: +61 2 9923 6111.

The Warranty applies to the owner of a permanent installation of a Corian® Solid Surface, integrated sink or basin only when installed by a DuPont™ Authorised Fabricator and/or Installer and following all DuPont™ recommended procedures for fabrication and installation (the “Installation”). Subject to the terms of this document, DuPont™ warrants to the owner of the Installation that DuPont™ will repair or replace, without charge, Corian® Solid Surface material (the “Product”) if the Product fails due to any manufacturing defect during the first 10 years following initial installation. This Warranty applies from the date of completion of Installation for a period of 10 years thereafter subject to the following conditions:

1. The Installation is completed after 1st May 2020 and is for Commercial use in New Zealand & the Pacific Islands.
2. The Installation is internal and has not been moved from the original place of Installation. The Warranty does not apply to external applications of the Product. *A separate warranty is offered by DuPont™ for certain external applications.*
3. The Corian® Solid Surface is maintained according to the Corian® Commercial Care Brochure (the “Care Brochure”). A copy of the Corian® Care Brochure may be obtained free of charge by contacting DuPont’s™ Authorised Distributor, Architectural Products & Technologies, on 0800 CORIAN | 0800 267 426 or by visiting [www.corian.co.nz](http://www.corian.co.nz).

**FAILURE TO FOLLOW THE INSTRUCTIONS IN THE CARE BROCHURE MAY VOID THIS WARRANTY.**

#### 4. This Warranty DOES NOT COVER:

a. Physical, chemical or other abuse including any use of the Installation that is unreasonable considering the normal and expected uses of such an installation.

For example, this Warranty does not cover; damage from vandalism, use of improper cleaning solutions, damage from leaving substances such as bleach or drain cleaner on the product without prompt cleaning, damage from dropping heavy objects on the Corian® Solid Surface, walking and/or standing on the Corian® Solid Surface and damage from any other impacts.

b. Damage caused by excessive heat, for example exposure to heat to such a degree that white marks/rings, cracks or crazing appear on the Corian® Solid Surface.

CAUTION: Cracking of the Corian® Solid Surface around a hot plate may appear where

(i) cookware that is on or partially on a heating element is permitted to overhang the bench top causing excessive heat build-up or,

(ii) from using high temperatures for excessively long periods of time. Common sense should be exercised by using a rubber-footed trivet when putting a hot object directly from a heat source onto the Corian® Solid Surface or when exposing the Corian® Solid Surface to heat.

c. Any damage to the Corian® Solid Surface caused by or arising out of improperly installed, used or maintained appliances (including garbage disposals) which are either built into the Corian® Solid Surface or placed or stored on the Corian® Solid Surface.

d. Scratching of the Corian® Solid Surface.

e. Damage to the Corian® Solid Surface where the Corian® Solid Surface is installed behind gas cooking appliances as a splash back or covered up-stand, where the face of the Corian® Solid Surface is less than 200mm from the edge of the closest gas burner.

f. Damage caused by acts of God, or other incidents/ occurrences beyond the control of DuPont™, including without limitation, fire, theft, storms, floods.

g. Damage occurring to Installations in applications such as saunas, steam rooms, outdoors, BBQ installations and flooring unless otherwise agreed to by DuPont™ in writing.

h. Damage caused by water or other forms of moisture being absorbed into the substrate of the benchtop.

i. Flaws in the appearance of your Corian® Solid Surface material caused by workmanship or fabrication and installation techniques that are not in accordance with DuPont™ recommended procedures for fabrication and installation.

j. Damage caused by post installation settlement, swelling or changes to the underlying substrate, cabinetry or structure, or building structure, including walls, floors and window frames.

k. Damage to PURE Corian® sinks caused by boiling water from instant boiling water taps.

5. This Warranty applies to the use of Corian® Solid Surface material in benchtops, interior vertical applications, splashbacks, DuPont™ manufactured sinks and basins ONLY.

PURE Corian® sinks or vanity basins are designed to work in conjunction with Corian® Solid Surface only. NO Warranty applies if they are integrated or fabricated in conjunction with other surface brands or products.

6. This Warranty applies to seam performance but not seam appearance, for example a visible join evident in your Corian® Solid Surface would not be considered a defect under this Warranty.

7. The Installation must be fabricated and installed following all DuPont™ specified procedures for the fabrication and installation of Corian® Solid Surface material.

8. DuPont™ will repair or replace the Corian® Solid Surface product in any area of the Installation where there is a product defect covered by the terms of this Warranty. If repair is not possible, DuPont™ or an Authorised Corian® Fabricator will replace the defective area of the Installation. DuPont™ will pay for:

a. the cost of the Corian® solid Surface material,

b. labour involved in the removal and replacement of the original installation of the Corian® Solid Surface material,

c. plumbing and electrical connections. You will be responsible for any other costs associated with, or arising out of, the repair or replacement.

9. DuPont™ cannot guarantee that the colour of any material used to aid a repair will be an exact colour match to the existing Installation. Slight variations in batches of Corian® Solid Surface material may occur.

10. Samples of the Corian® Solid Surface product which you may be provided with prior to your purchase are only representative and are not an exact replication of what will be installed in your home. Slight variations in the colour and tone of the background are to be expected with this product. This does not affect the product performance in any manner and is not a defect.

11. In the case of either a repair or a replacement occurring under this Warranty, the Warranty will continue from the original date of the Installation and not from the date of the repair or replacement.
12. To qualify for repair or replacement, the owner must provide the original sales receipt or other documentation acceptable to DuPont™ which demonstrates proof of purchase of the Corian® Solid Surface material, clearly showing the date of purchase, address of the Installation and that the Installation was performed by an Authorised Corian® Fabricator/Installer.
13. Your Corian® Solid Surface product may suffer varying degrees of wear and tear, including scratching during normal use. This is not a defect in your product and the benefit of your Corian® Solid Surface product is that any scratches, scuffs and other marks associated with normal wear and tear can be removed via a sanding and buffing process which DuPont™ recommends is completed by an Authorised Corian® Fabricator (at your cost).
14. The Warranty is not transferable.
15. Any modification to the Corian® Solid Surface product post its installation may void this Warranty.
16. No representative, dealer, salesperson of any other party is authorized to make any warranty or promise on behalf of DuPont™ with respect to the Corian® Solid Surface product. No terms or conditions other than those stated herein or provided by law, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon DuPont™ unless made in writing and signed by an authorized employee of DuPont™.
17. This Warranty is governed by the laws applicable in New Zealand. The courts of New Zealand shall have exclusive jurisdiction over any dispute arising out of or in connection with this warranty.
18. To obtain service under this Warranty please contact DuPont's™ New Zealand and Pacific Islands Corian® Solid Surface Distributor, Architectural Products & Technologies. Nothing in this Warranty is intended to limit any condition, Warranty, right or remedy available pursuant to any New Zealand legislation, except to the extent permitted under such legislation. The Warranty terms and conditions apply to Corian® surfaces, PURE Corian® sinks and basins that have been purchased, fabricated and installed in New Zealand and the Pacific Islands only.
19. To register for this Commercial Warranty, have your Authorised Corian® Fabricator/Installer complete the on-line Warranty at the time of installation. To obtain service under this Warranty please contact Architectural Products & Technologies (APT) on 0800 CORIAN | 0800 267 426 or by visiting [www.corian.co.nz](http://www.corian.co.nz).